Friends of The Holden Arboretum know that nurturing a garden and helping it grow is a rewarding task, but not always an easy one. For a plant to mature and thrive, it must be planted in the right soil, receive the right amount of light and water, and escape deadly threats such as marauding deer.

Tending to an arboretum is equally rewarding and challenging. The Holden Arboretum needs talented staff members, devoted volunteers and generous donors in order to thrive. In the pages of this annual report, we recognize the volunteers and donors who have risen to your challenging and equally rewarding task.

Your efforts not only help endure, they also help us expand our gardens and impact our greater community. In 2011, we saw work begin on the Rhododendron Discovery Garden, the first new garden at Holden in nearly 10 years. This garden will enhance the visitor experience and help guests learn more about rhododendrons, the role Northeast Ohio has played in their hybridization and ways for home landscapers to use and care for these beautiful, but sometimes temperamental plants. It is a garden that advances Holden’s role as both a place of great beauty and of great purpose.

Similarly, our advances in educating school children, protecting forests, training green professionals, curating our tree collections and engaging the public all lay the foundation for an ever brighter future.

We hope you share our excitement as Holden rises to a new level of service, cultivating beautiful and healthy trees, forests and communities. Thank you for your vital support, friendship and partnership.
Directors

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*Joseph J. Mahovlic, Chairman
*Paul R. Abbey, Vice Chairman
*Jonathan E. Dick, Vice Chairman
*Robert R. Galloway, Vice Chairman
*Sarah L. Gries, Vice Chairman
*Leslie W. Jacobs, Vice Chairman
*C. W. Eliot Paine, Vice Chairman
*Stephen J. Knerly Jr., Secretary
Jim Ansberry, Treasurer

*Barbara Brown
*Jeanette Grasselli Brown
*Christopher A. Cullis
*Simin Gharib Naraghipour
*Jane Grebenc
*Stephen G. Hartle
*Peter S. Hellman
*Arlene M. Holden
*Michael C. Marino
*Cynthia Moore-Hardy
*Jeffrey K. Orloff
*K.K. Sullivan
*Timothy L. Swanson
*Michael T. Victor
*Ann T. Whitney

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Constance Norweb Abbey
Ralph W. Abelt
Miriam N. Gale
*Henry R. Hatch
T. Dixon Long
Henry L. Meyer III
William J. O’Neill Jr.
John Sherwin Jr.
Penelope Theis
Alton W. Whitehouse

Honorary Directors

Anne M. Clapp
Mary Groves
Alison C. Jones
Thomas W. Seabright

Clement W. Hamilton, President & CEO

* member of the corporation
Albert Fairchild Holden Society

The Albert Fairchild Holden Society was established in 1998 to recognize those individuals whose generosity and foresight supports The Holden Arboretum with either a planned gift (will, trust, insurance, life income arrangement such as an annuity, etc.) or conservation easement. This year we recognize all individuals, those living and deceased, whose philanthropy places them in this distinguished group of donors. Gifts from Members of the Albert Fairchild Holden Society live on in perpetuity and help to ensure the ongoing financial strength and programmatic vitality of Holden. Should you know of anyone whom we have inadvertently missed, please contact Alicia Soss at 440.602.3848 or asoss@holdenarb.org.

Paul and Connie Norweb Abbey
Ian Adams
Milford M. Adams+
Margaret Aicher
Janet Aitken+
Mrs. Virginia Albrecht+
Anonymous (4)
Katherine Stewart Armington+
Mr. and Mrs. Raymond Q. Armington
Peter and Sally Bergsten
Ms. Leslie Baeuerlen and Mr. John Burke
Phrociné R. Bailey+
Mr. and Mrs. Doug Bekkedahl
Mr. and Mrs. Warren Bicknell, Jr.
Virginia R. Billinghurst+
Helen K. Brydle+
Carol J. Burley+
Mrs. John G. Butler+
Robert R. Calderwood+
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Mr. and Mrs. Warren H. Corning
Mr. George Crile III
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Mr. and Mrs. Robert E. Farrell
Mr. and Mrs. Ken Felderman
Ms. Cynthia R. Fennell
Mrs. Mildred Fiening
Mrs. Robert J. Flagor
J. Lynn and Joellen Fordham
John R. Gardner
Hugh R积极配合 and Shirley W. Gibson
Sharon and David Graper
Mr. and Mrs. William A. Green
Maria Johanna Hall+
Margaret L. Hammond+
Ms. Susan Hanna and Dr. Marvin Feldstein
Hugh R. + and Shirley W. Gibson
Barbara Hitchcock Hatch+
Mr. and Mrs. Henry R. Hatch
Nellie S. Hawgood+
Eva Tilton Hays+
Laura R. Heath+
Eleanor I. Hegele+
Mrs. Charles Hickox
Ortrud Higgins+
Sarah+ and Willard+ Hirsch
Annie T. Hitchcock
Helen C. Hitchcock+
Miss Mary V. Hoffman
Albert Fairchild Holden+
Arlene Holden
Mrs. Claire D. Holden+
Mr. and Mrs. Joseph C. Hostetler
Dr. John M. Hoyes
Mr. and Mrs. Fred G. Imm
Ms. Katharine Jeffery and Mr. Alan Farrand
Frances Judnick+
Mr. Richard J. Kabat
Mr. and Mrs. Edward Karolak
Muriel Kozlow+
Rose M. Kubik
The Lair Properties, LLC
Ms. Maureen E. Landies
David G. Leach+
Elinor M. LeCastre+
Miss Louise Lister
Mr. Bruce A. Loomis
Mr. and Mrs. Robert J. Love
Ms. Linda C. Luck
Eleanor Manbeck+
Mr. + and Mrs. + Winfried Martin
Thomas W. Mastin+
Mrs. Ann H. McConnell
Mr. Peter A. McCoy
Mr. William B. McCoy
Dr. Elizabeth H. McMillan
Mr. and Mrs. S. Sterling McMillan
Judith and Ted McMillan
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Ms. Karen L. Roberts
Audra and George Rose
Karl+ and Olwen+ Schubert
Mrs. Geraldine L. Seymour
Faye M. Shapero+
Mrs. Mary Ann Sheranko
Lee+ and Leila Shiozawa
Dr.+ and Mrs.+ Leonard T. Skeggs
Mary Rose Clayton Smith+
Herbert+ and Faith Swanson
Ms. Lorraine S. Szabo
John and Susan Turben
Bruce F. Umstead+
Esther Voorhees+
Herbert+ and Alma+ Wallace
Ms. Marilyn J. White
Mrs. Robert Y. White
John+ and Atheline+ Wilbur
Harold M. Williams+
Mrs. Irene M. Yeran
Theodore Yocom
Bequests
Anna Beard Young+
## Operating Results

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SUPPORT &amp; REVENUE</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions &amp; Memberships</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individuals</td>
<td>588,394</td>
<td>573,821</td>
<td>2%</td>
</tr>
<tr>
<td>Foundations</td>
<td>614,195</td>
<td>503,821</td>
<td>22%</td>
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<tr>
<td>Business</td>
<td>18,955</td>
<td>73,275</td>
<td>-72%</td>
</tr>
<tr>
<td>The Holden Arboretum Trust</td>
<td>3,675,371</td>
<td>3,223,552</td>
<td>14%</td>
</tr>
<tr>
<td>The Arboretum Endowment</td>
<td>1,009,220</td>
<td>1,130,000</td>
<td>-11%</td>
</tr>
<tr>
<td>U. S. Government Grants</td>
<td>(2,154)</td>
<td>8,000</td>
<td>-153%</td>
</tr>
<tr>
<td>Special Events (Net)</td>
<td>103,795</td>
<td>126,740</td>
<td>-18%</td>
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<tr>
<td>Admissions</td>
<td>58,065</td>
<td>69,788</td>
<td>-16%</td>
</tr>
<tr>
<td>Museum Store Gross Profit</td>
<td>45,680</td>
<td>43,192</td>
<td>6%</td>
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<tr>
<td>Investment Income</td>
<td>190,068</td>
<td>164,429</td>
<td>15%</td>
</tr>
<tr>
<td>Rental Income</td>
<td>151,906</td>
<td>153,151</td>
<td>-1%</td>
</tr>
<tr>
<td>Education Courses</td>
<td>101,261</td>
<td>113,366</td>
<td>-11%</td>
</tr>
<tr>
<td>Other Income</td>
<td>18,441</td>
<td>21,685</td>
<td>-15%</td>
</tr>
<tr>
<td><strong>TOTAL SUPPORT &amp; REVENUE</strong></td>
<td>6,543,197</td>
<td>6,204,820</td>
<td>6%</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comp., Benefits &amp; Staff Development</td>
<td>4,108,555</td>
<td>4,102,044</td>
<td>1%</td>
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<tr>
<td>Maintenance</td>
<td>650,148</td>
<td>615,365</td>
<td>5%</td>
</tr>
<tr>
<td>Professional Services</td>
<td>224,155</td>
<td>138,940</td>
<td>65%</td>
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<tr>
<td>Advertising</td>
<td>116,299</td>
<td>94,772</td>
<td>23%</td>
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<tr>
<td>Utilities, Insurance &amp; Real Estate Taxes</td>
<td>360,119</td>
<td>385,966</td>
<td>-6%</td>
</tr>
<tr>
<td>Education, Research, &amp; Membership</td>
<td>403,784</td>
<td>418,869</td>
<td>-4%</td>
</tr>
<tr>
<td>Supplies &amp; Postage</td>
<td>87,186</td>
<td>85,451</td>
<td>2%</td>
</tr>
<tr>
<td>Site Planning/Capital Campaign</td>
<td>169,176</td>
<td>118,265</td>
<td>43%</td>
</tr>
<tr>
<td>Technology</td>
<td>35,504</td>
<td>33,092</td>
<td>7%</td>
</tr>
<tr>
<td>Interest</td>
<td>35,609</td>
<td>37,185</td>
<td>-4%</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td>6,246,041</td>
<td>6,056,515</td>
<td>3%</td>
</tr>
<tr>
<td><strong>INCREASE/(DECREASE) IN NET ASSETS FROM OPERATIONS</strong></td>
<td>297,156</td>
<td>148,305</td>
<td>1%</td>
</tr>
</tbody>
</table>

### Program Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>2011</th>
<th>2010</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horticulture and Conservation</td>
<td>1,876,117</td>
<td>1,813,866</td>
<td>3%</td>
</tr>
<tr>
<td>Research</td>
<td>759,488</td>
<td>803,043</td>
<td>5%</td>
</tr>
<tr>
<td>Education</td>
<td>815,860</td>
<td>795,929</td>
<td>2%</td>
</tr>
<tr>
<td>Guest Relations</td>
<td>973,188</td>
<td>959,919</td>
<td>2%</td>
</tr>
<tr>
<td>Facilities, Management and Administrative Overhead</td>
<td>1,194,667</td>
<td>1,122,586</td>
<td>6%</td>
</tr>
<tr>
<td>Development</td>
<td>421,936</td>
<td>405,722</td>
<td>4%</td>
</tr>
<tr>
<td>Interest</td>
<td>35,609</td>
<td>37,185</td>
<td>-4%</td>
</tr>
<tr>
<td>Site planning/Campaign</td>
<td>169,176</td>
<td>118,265</td>
<td>43%</td>
</tr>
<tr>
<td><strong>TOTAL PROGRAM EXPENSES</strong></td>
<td>6,246,041</td>
<td>6,056,515</td>
<td>3%</td>
</tr>
</tbody>
</table>

Data in this reporting format includes the Unrestricted General Fund and the Temporarily Restricted Fund.
## Volunteer Hours

<table>
<thead>
<tr>
<th>Place</th>
<th>Assignment</th>
<th>Total Hours</th>
<th>Total Hours Value*</th>
<th>Total Visits</th>
<th>Total Volunteer Count</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DEVELOPMENT</strong></td>
<td>Development Committee</td>
<td>480</td>
<td>10,008</td>
<td>150</td>
<td>16</td>
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<tr>
<td></td>
<td>Office Support - Development</td>
<td>261</td>
<td>5,431</td>
<td>43</td>
<td>10</td>
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<tr>
<td></td>
<td>Woodland Twilight</td>
<td>356</td>
<td>7,431</td>
<td>97</td>
<td>61</td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td>1097</td>
<td>22,870</td>
<td>290</td>
<td>87</td>
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<td><strong>EDUCATION</strong></td>
<td>Bird Feeders</td>
<td>63</td>
<td>1,305</td>
<td>68</td>
<td>19</td>
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<tr>
<td></td>
<td>Clerical</td>
<td>333</td>
<td>3,328</td>
<td>134</td>
<td>10</td>
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<tr>
<td></td>
<td>Garden Partners</td>
<td>192</td>
<td>4,003</td>
<td>96</td>
<td>12</td>
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<tr>
<td></td>
<td>Library</td>
<td>284</td>
<td>5,913</td>
<td>112</td>
<td>11</td>
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<tr>
<td></td>
<td>Outdoor Education Assistant</td>
<td>341</td>
<td>7,115</td>
<td>108</td>
<td>27</td>
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<td></td>
<td>School Guiding Program</td>
<td>530</td>
<td>11,052</td>
<td>202</td>
<td>19</td>
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<td></td>
<td>Tree Tale Tellers</td>
<td>182</td>
<td>3,795</td>
<td>37</td>
<td>17</td>
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<td></td>
<td>Volunteer Interpreter Program</td>
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<td>25,576</td>
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<td>25</td>
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<td><strong>Total</strong></td>
<td></td>
<td>3504</td>
<td>62,088</td>
<td>290</td>
<td>140</td>
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<td><strong>GUEST RELATIONS &amp; COMMUNICATIONS</strong></td>
<td>Clerical</td>
<td>90</td>
<td>1,882</td>
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<td></td>
<td>Flower Arranger</td>
<td>25</td>
<td>521</td>
<td>10</td>
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<td></td>
<td>Green Team</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td></td>
<td>Outreach Assistant</td>
<td>536</td>
<td>11,174</td>
<td>99</td>
<td>90</td>
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<td></td>
<td>Marketing</td>
<td>11</td>
<td>229</td>
<td>5</td>
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<td></td>
<td>Special Events</td>
<td>2529</td>
<td>48,492</td>
<td>620</td>
<td>184</td>
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<td><strong>Total</strong></td>
<td></td>
<td>3191</td>
<td>62,298</td>
<td>742</td>
<td>283</td>
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<td><strong>HORTICULTURE &amp; CONSERVATION</strong></td>
<td>Bluebird Project</td>
<td>1811</td>
<td>37,755</td>
<td>1328</td>
<td>53</td>
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<td></td>
<td>Clerical</td>
<td>13</td>
<td>266</td>
<td>2</td>
<td>2</td>
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<td></td>
<td>Conservation Data Project</td>
<td>60</td>
<td>1,241</td>
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<td></td>
<td>Dirt Devils</td>
<td>382</td>
<td>7,965</td>
<td>184</td>
<td>13</td>
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<tr>
<td></td>
<td>Earthworm Monitor</td>
<td>57</td>
<td>1,188</td>
<td>4</td>
<td>4</td>
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<td>Gardens/Trails</td>
<td>938</td>
<td>18,618</td>
<td>319</td>
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<td></td>
<td>Land Steward</td>
<td>50</td>
<td>1,043</td>
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<td></td>
<td>Nursery</td>
<td>77</td>
<td>1,605</td>
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<td>Phenology Garden</td>
<td>44</td>
<td>926</td>
<td>26</td>
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<tr>
<td></td>
<td>Plant Records</td>
<td>138</td>
<td>2,884</td>
<td>13</td>
<td>4</td>
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<tr>
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<td>Purple Martin Program</td>
<td>9</td>
<td>188</td>
<td>3</td>
<td>3</td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td>3579</td>
<td>73,679</td>
<td>1921</td>
<td>100</td>
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<td><strong>HUMAN RESOURCES INFORMATION TECH</strong></td>
<td>Volunteer/HR Office Support</td>
<td>789</td>
<td>16,450</td>
<td>220</td>
<td>22</td>
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<tr>
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<td>Clerical</td>
<td>75</td>
<td>1,564</td>
<td>30</td>
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<td>Holiday Decorations</td>
<td>12</td>
<td>250</td>
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<td></td>
<td>Jelly Maker</td>
<td>273</td>
<td>5,696</td>
<td>95</td>
<td>13</td>
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<tr>
<td></td>
<td>House Committee</td>
<td>19</td>
<td>403</td>
<td>14</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>Gardeners</td>
<td>231</td>
<td>4,812</td>
<td>90</td>
<td>12</td>
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<tr>
<td></td>
<td>Hostesses/Private Event Support</td>
<td>167</td>
<td>3,472</td>
<td>53</td>
<td>19</td>
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<td></td>
<td>Repairs</td>
<td>31</td>
<td>656</td>
<td>14</td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td>733</td>
<td>15,288</td>
<td>268</td>
<td>61</td>
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<tr>
<td><strong>POLICE</strong></td>
<td>Deer Management</td>
<td>52</td>
<td>1,089</td>
<td>16</td>
<td>4</td>
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<tr>
<td></td>
<td>EBTA Trail Monitor</td>
<td>124</td>
<td>2,580</td>
<td>63</td>
<td>4</td>
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<tr>
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<td>Trail Monitor</td>
<td>137</td>
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<td>55</td>
<td>13</td>
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<td><strong>Total</strong></td>
<td></td>
<td>313</td>
<td>6,521</td>
<td>149</td>
<td>21</td>
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<tr>
<td><strong>RESEARCH</strong></td>
<td>David Leach Research Station</td>
<td>231</td>
<td>4,811</td>
<td>19</td>
<td>11</td>
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<tr>
<td></td>
<td>Bird Study</td>
<td>43</td>
<td>897</td>
<td>5</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>274</td>
<td>5,708</td>
<td>24</td>
<td>12</td>
</tr>
</tbody>
</table>

Grand totals

* Value = Total hrs x $20.85 Source: Independent Sector

12,691 Hours  $248,451 Value*  2,942 Visits  704 Vol. Job Count
Holden recognizes the following individuals and groups who have contributed to the mission through voluntary service of 25 hours or more during fiscal year 2011.

Volunteers


The Holden Arboretum gratefully acknowledge the following individuals, foundations, organizations and businesses for their generous gifts received from Oct. 1 2010 to Sept. 30 2011. Gifts received after Sept. 30, 2011 will be included in the 2012 Annual Report. Donors are listed by their cumulative gifts of $150 or more to The Holden Giving Program, special events, memorial/tribute gifts, and gifts to the endowment.

Foundations, Organizations and Trusts

$25,000 and above
American Foundation
The Corning Institute for Education & Research
The Holden Arboretum Trust
Raymond Q. & Elizabeth Rieley Armington Fund
George B. Storer Foundation

$10,000 - $24,999
The William Bingham Foundation
Robert R. and Gay C. Cull Family Foundation
Gries Family Foundation
The Murch Foundation
William J. & Dorothy K. O’Neill Foundation
The Sherwick Fund of The Cleveland Foundation
The Kelvin and Eleanor Smith Foundation

$5,000 - $9,999
Lake Erie College
Bessie Benner Metzenbaum Fund of The Cleveland Foundation
The Edwin Nordrup II Fund
The Orvis-Perkins Foundation
Charles L. Pack Foundation
Renaissance Charitable Foundation Inc.
SCH Foundation
The South Waite Foundation
The Triple T Foundation
Susan and John Turben Foundation
The S. K. Wellman Foundation

$2,500 - $4,999
Anonymous
The Collacott Foundation
The CBC Foundation
The George W. Codrington Charitable Foundation
Daisy Foundation of the Fidelity Charitable Gift Fund
The Evenor Fund
Peter Hellman Family Fund of Fidelity Charitable Gift Fund
Hieronymus Family Fund Inc.
The Walter E. & Jean C. Kalberer Foundation
Lake County Visitors Bureau
The Laub Foundation
The S. Livingston Mather Charitable Trust
The Norweb Foundation
The O’Neill Brothers Foundation
Kenneth A. Scott Charitable Trust
Shaker Lakes Garden Club
The Veale Foundation

$1,000 - $2,499
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Tribute donations, which honor or memorialize a family member, friend or colleague, provide a lasting gift to all who visit The Holden Arboretum.

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87,946 guests through the gates
6,361 members
5,036 attendance at Goblins in the Garden
198 Growing Students in Science Classrooms and 15,584 students attended field trips
4,598 adults on group tours
219 woody plants planted
The Holden Arboretum is grateful for the generous support of the community. Lack of space prevents our naming all the many friends and members whose support is vital to our daily operations.